

# August 2026 Learning Opportunities Calendar



## This Month's Focus: Conflict Resolution

Learn how to lead others in their ability to use active listening, emotional intelligence, and problem-solving when resolving conflict.

### WEEK 1:

August  
3 - 7

Supervising  
Leaders

**How to Resolve  
Workplace Conflicts:  
A Guide for Managers**

*Article - 5 min*

All Leaders

**5 Conflict Resolution  
Strategies: Steps,  
Benefits, and Tips**

*Article - 5 min*

Non-Supervising  
Leaders

**10 Effective Ways to  
Handle Conflict with  
a Coworker**

*Article - 4 min*

### WEEK 2:

August  
10 - 14

**How I Approach  
Conflict with Members  
of my Team**

*Article - 3 min*

**Top Strategies for Effective  
Conflict Resolution in  
the Workplace**

*Article - 5 min*

**How to Deal  
with Conflict**

*Video - 2 min*

### WEEK 3:

August  
17 - 21

**How Does Active  
Listening Resolve  
Workplace Conflict?**

*Video - 3 min*

**Conflict Management -  
Active Listening**

*Article - 4 min*

**Listening Skills for  
Conflict Resolution**

*Video - 6 min*

### WEEK 4:

August  
24 - 31

**What Are the Best  
Conflict Resolution  
Strategies for Office  
Managers?**

*Video - 4 min*

**How to Resolve  
Conflict at Work**

*Video - 5 min*

**How to Resolve  
Workplace Conflict with  
Emotional Intelligence**

*Video - 5 min*

Questions? Email [talentdevelopment@oa.mo.gov](mailto:talentdevelopment@oa.mo.gov).



Division of  
Personnel