

OCTOBER 2025



SHOW ME EXCELLENCE

Expand your knowledge of operational excellence through a month of training and education.

LEARNING OPPORTUNITIES CALENDAR

SUPERVISING LEADERS

ALL LEADERS

NON-SUPERVISING LEADERS

WEEK 1: OCTOBER 1- 10



Article - 5 min

6 Tactics to Unlock Operational Excellence and Drive Performance



Article - 4 min

7 Types of Process Improvement Methodologies



Article - 4 min

Operational Excellence Examples: Best Methodologies for Success

WEEK 2: OCTOBER 13 - 17



Article - 4 min

Continuous Improvement: Tools, Steps, and Success Strategies



Article - 7 min

Operational Excellence: 10 Steps to Improve Your Business



Article - 5 min

The 10 Principles of Operational Excellence

WEEK 3: OCTOBER 20 - 24



Article - 4 min

Elevating Customer Satisfaction Through Operational Excellence



Video - 5 min

Continuous Improvement Explained



Video - 8 min

Mastering Operational Excellence: Tips for Long-term Success

WEEK 4: OCTOBER 27 - 31



Article - 4 min

10 Ways to Increase Operational Excellence Across Your Workforce



Video - 8 min

Lean Six Sigma in 8 Minutes



Article - 4 min

A Complete Guide to Improving Processes at Work

Any learning done outside of MO Learning needs to be logged in the Team Member Training Portal in [ESS](#). Need help entering training? Watch this [MO Learning video](#) to learn more!

Questions? Email tmhelpdesk@oa.mo.gov

