



Statewide Speaker *Series*

Customer Experience 101

SHARE MO is the State of Missouri's Customer Experience Program. Learn what Customer Experience is, how SHARE MO utilizes a centralized platform to support feedback mechanisms at key moments of the citizen experience, and how using those tools can impact citizens confidence in the State of Missouri's services.



Bobby McKee
Director of Citizen Engagement



Tuesday, July 23
11 a.m. - Noon



*This session will be
held via Webex*

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