

OCTOBER

learning opportunities calendar



SHOW ME EXCELLENCE

A month of training and education related to operational excellence.

✉ Email tmhelpdesk@oa.mo.gov with questions

✉ Email smesummit@oa.mo.gov with OpEx questions

WEEK 1: OCTOBER 3 - 7



'Show Me Excellence'
ENGAGE Blog Post

Create Room for Growth!



October 6th at 10am

Use an Initiative Team to Deliver
Results on your Top Priorities



October 6th at 1pm

WEEK 2: OCTOBER 10 - 14

Change Management Foundations



October 11th at 10am

Trust - Earned in Drops...
Lost in Buckets



October 13th at 10am

Management Operating Rhythms that
Create Excellent Organizations



October 13th at 1pm

WEEK 3: OCTOBER 17 - 21

Growth Mindsets and Behaviors



October 18th at 10am

The QPS Survey in Action



October 18th at 1pm

Statewide Learning Framework



October 20th at 2pm

WEEK 4: OCTOBER 24 - 28

Mentor Program



October 25th at 10am

Customer Journey Mapping Basics



October 25th at 1pm

Show Me Challenge: Meet our
2022 Winners



October 27th at 10am

Don't forget, any learning outside of MO Learning needs to be logged in the Team Member Training Portal in ESS.
Need help logging your time? Watch this [MO Learning video](#) to learn more!

all leaders